



## GHA Staff Awards Programme 2019

The GHA's renewed Staff Awards Programme 2019 presents the perfect opportunity for taking time to thank the GHA's workforce, by recognising and rewarding members of staff for their outstanding contribution to local healthcare, in alignment with the GHA's principles and values, as part of the newly introduced GHA Constitution.

Nominations are invited from patients, their relatives and carers, as well as from all GHA staff, for consideration under the following award categories:

1. Leadership Impact Award
2. Working in Partnership Award
3. GHA Values Award
4. Healthcare Team of the Year Award
5. Outstanding Contribution Award
6. Support Services Award
7. Lifetime Achievement Award
8. Patients' Choice Award

Nominations must be submitted, in strict confidence, utilising the [GHA Staff Awards 2019 Nomination Form](#) provided overleaf, addressed to the GHA Human Resources Manager, either by hand, by post or via email to [christian.sanchez@gibraltar.gov.gi](mailto:christian.sanchez@gibraltar.gov.gi) .

# GHA Staff Award Categories

## 1. Leadership Impact Award

This award recognises individuals who not only live the GHA's "WE CARE" values, but who also demonstrate authentic, consistent and inclusive leadership. They will be energetic, enthusiastic and passionate, as well as:

- Conscientious and committed to delivering the GHA's mission
- Encouraging higher levels of performance from both individuals and teams
- Creating an environment of transparency and trust, building a team that works together
- Coaching, mentoring, inspiring and motivating others to learn, grow and deliver
- Valuing and encouraging staff engagement, innovation and creativity
- Be a role model, "walking the talk"

## 2. Working in Partnership Award

This category recognises those individuals, or teams, who have developed, enhanced or strengthened their current services, or developed new services, through partnership working; whether that has been through cross-departmental collaboration, through partnerships with other health, care or voluntary sector organisations or in partnership with our patients. Shortlisted nominees will demonstrate how working in partnership has:

- Improved services for our patients and service users, including improving the quality and value of patient care and patient outcomes
- Demonstrated strong evidence of measurable results and sustainability
- Engaged and involved staff at all levels across the organisation
- Engaged and involved our patients
- Developed relationships and fostered a culture of knowledge and learning across organisations

## 3. GHA Values Award

This award recognises those individuals who, through their professional conduct, manner and behaviour, have best transmitted and reinforced the GHA's "WE CARE" values of Working Together; Excellence; Compassion; Accountability; Respect and Equality.

## 4. Healthcare Team of the Year Award

This award recognises those teams which have demonstrated consistently high quality clinical care, achieving the highest standards of patient safety and outcomes and embraced teamwork. Nominations should demonstrate the following:

- How the work of the team has either directly, or indirectly, made a positive difference to the outcomes and experience of our patients/service users
- Continuously improved performance
- A consistently high quality of service
- Working together – how the team has sought to develop its collective skills, knowledge and experience, to benefit patients/service users.

## 5. Outstanding Contribution Award

This award recognises those individuals who:

- Provide a consistently high quality service to patients/service users and/or colleagues
- Continuously strive to improve performance
- Display effort and dedication over and above the normal call of duty; going the extra mile in helping patients, visitors or colleagues, to meet their needs

## 6. Support Services Award

The Support Services Award may be awarded to either an individual or a team, working within a non-clinical support service. This would apply to all support functions within the GHA.

To qualify, the individual or team will have worked hard to deliver above the expectations of patients and colleagues and will have shown how they have consistently demonstrated the GHA's values and pledges, by treating others as valued customers, irrespective of their support role.

For a team to qualify for this award, they must perform above expectations as a whole, where each team member supports one another.

## 7. Lifetime Achievement Award

This award recognises a member of staff who has consistently, throughout their career with the GHA, demonstrated a high quality of performance and significant contribution to the organisation. It is expected that successful nominees in this category will have achieved in excess of twenty years' service in the GHA.

## 8. Patients' Choice Award

This award will be exclusively nominated by patients, carers or visitors and considered by the judging panel. Patients, carers and visitors are encouraged to describe how an individual, or team, has made a remarkable contribution to the patient care provided, or the patient experience.

# GHA Staff Awards 2019 Nomination Form

[Please complete all sections of this form]

## 1. About the Person/Team you are nominating:

Name: ..... Job title (if known): .....

Ward/Department/Area they work in (if known): .....

**Award Category** – You may only select one category – please place a tick  against the category you select:

- |                                      |                          |                                   |                          |
|--------------------------------------|--------------------------|-----------------------------------|--------------------------|
| 1. Leadership Impact Award           | <input type="checkbox"/> | 5. Outstanding Contribution Award | <input type="checkbox"/> |
| 2. Working in Partnership Award      | <input type="checkbox"/> | 6. Support Services Award         | <input type="checkbox"/> |
| 3. GHA Values Award                  | <input type="checkbox"/> | 7. Lifetime Achievement Award     | <input type="checkbox"/> |
| 4. Healthcare Team of the Year Award | <input type="checkbox"/> | 8. Patients' Choice Award         | <input type="checkbox"/> |

## 2. About You:

Your Name: ..... Date: .....

Job Title (if you work for the GHA): .....

Contact Number: ..... Email address: .....

**Are you related to the person or anyone in the team you are nominating? If yes, please state relationship:** .....

## 3. Why are you nominating this person/team?

*(Please provide as much information as possible relating to the reasons why the person/team deserves being nominated. Remember that the more information you provide us with, the better!)*

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*(Please Note: This nomination is 'confidential' and should only be submitted to the attention of the GHA Human Resources Manager.)*

[Continue on separate sheet if necessary]

